

*** IMPORTANT NOTICE ***

Jun2026
(Revised)

Dear Patient

For more than 20 years, Riverview Medical, a family practice clinic, has provided primary healthcare to thousands of patients and continues to support the community of Kamloops. Unfortunately, due to rising costs, maintaining a family practice is becoming increasingly challenging. One way we have managed to maintain our long-standing practice here in Kamloops and provide all of your preventative health programs, is through our Annual User Fee Program.

Non-insured services have intermittently, until now, been charged to you as they have occurred. Our practice has absorbed the costs for non-insured services, and we have been forced to re-evaluate our approach.

The physicians at Riverview Medical have decided to offer the option of a single annual user fee to cover services not paid by MSP. Instead of charging you each time one of these services is performed, you may choose to pay a single annual fee. This will save considerable time and staff efforts and will help to make our office more efficient, thereby allowing us to focus on providing you and your family with quality medical care.

In accordance with the guidelines established by the College of Physicians and Surgeons of BC, please note that the single annual fee is not compulsory and your ongoing medical care will not be compromised should you elect not to participate. Attached is a list of the individual services covered by the single annual fee. Only those who decide not to pay the annual fee will be charged individually for these services. We will, however, be enforcing the payment of non-MSP insured services strictly from now on to ensure continuity of service. The rates reflect those approved by the BC Medical Association fee guide.

NB: Be sure to submit your receipt to your extended health plan, or use on your income tax as a medical expense.

{Thank you for helping to support the continuity of our practice through our user fee program}

Sincerely,

Dr. Chris Brink



Dr. Caitlin Visser



Please Call 1-855-615-7107 for After Hours Care for Riverview Medical patients

The following uninsured services ARE covered by the annual fee and will now be enforced *

Wart treatment (cryotherapy/ liquid nitrogen) *plantar warts age 15 and under are covered, genital warts are covered for everyone*	\$ 122.00	Special Authority forms/ Completion of drug benefit form for third party insurer	\$95.20
Sun spot & seborrheic keratosis removal (cryotherapy) Skin tag removal	\$ 122.00	Driver's medical examination & form (yellow) blue form MSP will pay \$75.00 (pt pays remaining balance)	\$258.00
Excision of benign lesion	\$251.60+	Prescription Renewal without visit (maximum 2 per family member per year)	\$43.20
NEW Access to office through your secure portal for communication and sharing of forms/photos	\$\$\$	Referrals for 3rd party insurance coverage of registered massage therapy, physiotherapy, chiropractic care and orthotics, cannabis referral form	\$55.10
New Telehealth appts-telephone or video/online booking/online cancellations/appt reminders	\$\$\$	Canadian Pension Plan Forms (CPP)(\$85 covered by government-be sure to send invoice with forms)	\$265.00
0 Missed regular appointment (maximum 2 per family member per year)	\$95.20	School/university medical/ medical advice by letter	\$89.40
Doctor's note or signature fee/ disability parking pass/ handidart/illness/return to work notes/child care/short form (simple and only where appropriate)	\$55.10	User fees allow for 1 physical per year (MSP does not cover physicals for healthy individuals)	\$188.00
Pre-employment certificate or employment fitness forms	\$197.00	Nursing home registration/admission/ occupation fitness assessment	\$188.00+
Photocopies/faxes/reprints of prescriptions or requisitions/ results faxed to naturopaths etc.	\$2.30 for first 10 pages .30 per page thereafter	Private insurance forms (form fees reimbursed by a third party are not covered by the annual fee)	\$102 - \$366+
Functional abilities form/return to work assessment	\$55.10	Transfer of medical records to another physician (when requested by patient)	\$45.05 plus photocopies/ faxing/mail
Employment insurance (EI)/ maternity certificate	\$55.10	Camp/school /fitness/sport adoption/foster parent	\$89.40
Forms required for volunteers at nursing homes/hospitals/jury duty	\$55.10	Camp/school physical form/ attending physician statement	\$93.10 - \$150
Forms required for commercial weight loss programmes	\$55.10	Dr letters on behalf of patients	\$70 - \$100
Travel cancellation/travel medicine advise/change in travel/ medical clearance for travel	\$55.10	Disability tax credit form (filling of form does not ensure qualification for the programme)	\$241.00
Industrial First Aid	\$197.00		

Subject to change without notice

Updated Jun2026

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Please fill out the form below and return it to our office.

I am requesting coverage as:

An individual ☐ \$229.00

A family ☐ \$329.00

- If you choose the family fee, please print the names of **family members** on the lines provided (spouse and dependent children under age 19 only or still a dependant)

Name

Name

Name

Name

Name

Name

- Payment options:

Cash ☐ Debit ☐

Visa ☐ MasterCard ☐

- Please ensure that you retain your receipt once you have paid the annual fee.

Please accept my payment for the annual user fee.

Full name

Patient signature

Date

Email

Professional Standards and Guidelines

Annual Fees to Patients

Some physicians elect to charge their patients an annual, enrolment, or registration fee. Patients cannot be denied service for choosing not to pay these fees. An annual fee is generally meant to cover uninsured services over the course of a year. Patients should be given the option to pay for these uninsured services through an annual fee or individually as they occur. If a physician charges an annual fee, a record detailing what the fee includes must be provided to the patient. The College of Physicians and Surgeons of B.C. has issued rules to physicians governing annual fees. Patients of physicians charging these fees may request a copy of the rules from their physician.

Notifying Patients of Permitted Charges

When direct charges are permitted, the physician must inform the patient (or the person being charged on behalf of the patient) of the charge before the service is provided. The charge to the patient (or the person being charged on behalf of the patient) can only be made on a cost-recovery basis, which means that a direct sale must be a not-for-profit transaction.